

Contracted Health Plans

Mayo Clinic offers in-network access in Arizona for many payer organizations through contractual arrangements. For the most accurate and up to date information about insurance coverage at Mayo, please contact your insurance carrier directly. For general information about in-network access to Mayo Clinic please visit us at www.mayoclinic.org/scottsdale or contact us at (480) 301-7033 to speak to a Mayo representative. Below are some of our major payer contracts:

■ **Aetna:** Members in the following Point of Service (POS) products have in-network access to Mayo Clinic in Arizona

- Aetna Choice POS II
- AHF Choice POS II
- Open Access Aetna Select AHF
- Aetna Select*
- Open Access Aetna Select

**Referrals required for specialty care (excludes state-mandated direct access)*

■ **Blue Cross & Blue Shield (BCBS):**

- **BCBS of Arizona** – Some BCBS of Arizona PPO members have in-network access to Mayo Clinic in Arizona. To determine eligibility, go to www.Mayoclinic.org/becomingpat-sct/insurance.html and click on “BCBSAZ PPO Employer Groups.”
- **BCBS BlueCard** – BCBS BlueCard members from home state plans other than BCBS of AZ (such as Anthem BCBS of California, Empire BCBS, or BCBS of New Mexico), have in-network access to Mayo Clinic in Arizona. They are identified by the following ID card notations:
 - PPO members – Access is indicated by a suitcase logo with “PPO” within the suitcase.
 - HMO, POS or indemnity plan members – Access is indicated by a blank suitcase logo.
 - Medicare Advantage and Medicaid plan members do not have in-network access.

■ **CIGNA Healthcare:** Members in the following plans have in-network access to Mayo Clinic in Arizona:

- HMO* and HMO Open Access
- Network* and Network Open Access
- OAP - In Network
- PPO and EPO
- HMO POS and HMO POS Open Access
- Network POS and Network POS Open Access
- Open Access Plus

**Referrals required for specialty care (excludes state-mandated direct access)*

■ **Humana:** Members in the following products have in-network access to Mayo Clinic in Arizona:

- Humana ChoiceCare Plus
- Humana National POS OpenAccess Plus

■ **UnitedHealthcare:** Effective November 1, 2010, members with one of the following UHC product/plan names on their ID card have in-network access to Mayo Clinic in Arizona:

- UHC Choice or UHC Choice Plus
- UHC Core Choice or UHC Core Choice Plus
- UHC Select or UHC Select Plus
- UHC Options PPO
- UHC Indemnity
- UMR UHC Choice Plus or UMR UHC Options PPO
- UHC Choice - Definity HRA or UHC Choice Plus - Definity HRA
- UHC Choice - Definity HSA or UHC Choice Plus - Definity HSA
- UnitedHealth International UHC Choice Plus or UnitedHealth International UHC Options PPO
- Medica Passport UHC Choice Plus or Medica Passport UHC Options PPO
- Medica Commercial (with travel benefit) UHC Choice Plus or Medica Commercial (with travel benefit) UHC Options PPO
- Harvard Pilgrim UHC Choice Plus or Harvard Pilgrim UHC Options PPO
- Student Resources - UHC Options PPO or UHC Choice Plus
- Oxford - State of Connecticut only
- Empire Health Plan - New York State Health Insurance Plan

■ **Other Contracted Health Plans:** Many other health plans, self-insured employers and third party administrators (TPAs)* are also available and are updated regularly. To view a complete list of in-network health plans, please visit www.mayoclinic.org/scottsdale. Here are some of the larger plans:

- Assurant Health
- Beech Street
- Central States
- Coventry Health Care National Network*
- First Health Network*
- Galaxy Health Network
- Government Employees Health Association (GEHA)
- Great-West Healthcare
- HealthSCOPE Benefits
- Health EOS
- HMA, INC. (AZEPN EPO, HMN PPO, RAN+AMN EPO networks)
- Interplan Health Group
- MultiPlan
- PacifiCare (PPO network)
- PreferredOne
- Private Healthcare Systems (PHCS)
- Strategic Health Development Corporation
- United Security Life and Health Insurance Company
- Universal Health Network & Nevada Preferred Professionals
- USA Managed Care Organization (USA MCO)

*Consists of select self-funded employer groups

■ **Transplantation Contracts:** Because transplantation is a complex medical specialty, many plans offer separate benefits for patients who require this type of care. Plans with special in-network coverage for transplantation services at Mayo Clinic are listed below:

- Aetna (National Medical Excellence Program)
- Allianz (LifeTrac Network)
- Arizona Health Care Cost Containment System
- Blue Cross Blue Shield of Arizona
- CIGNA (LIFESOURCE Transplant Network)
- Humana (National Transplant Network)
- INTERLINK Health Services (Medical Excellence Network)
- Kaiser Permanente
- Pekin Life Insurance Company
- Protocol Tertiary Networks
- Sanford Health Plan
- United Resource Networks
- Wal-Mart Stores, Inc.

